Resend and Revoke a Birkman Questionnaire

Purpose:

Use these steps when you need to resend or revoke a participant's Birkman questionnaire in your organization.

Need help?

- For technical assistance with BirkmanDirect or MyBirkman support@birkman.com
- For strategy and implementation assistance your Birkman Account Manager.

Step	Action	Result
1	Log in to BirkmanDirect direct.birkman.com. Note: To reset your password, click Forgot Your Password?	Username Password Forgot Your Password? ICOIN
2	Click Respondents at the top of the Home page.	
3	Search for the Respondent or Respondents.	 Click the + in the green Search box to open more search fields Your search results will appear in Available Respondents
4	Click the arrow to the right of the participant's name.	Search

Step	Action	Result
5	To resend, click Resend	Authorize Q Cuestionnaire authorized to: Knorris@birkman.com
5a	Update the email address if needed. Add a reminder message in the additional message field using the <u>Organization Reminder</u> <u>Template</u> . Click Resend .	Resend Questionnaire to the following Respondents:
6	To Revoke an invitation to take a questionnaire, click Revoke .	Image: Second constraint of the second s

Step	Action	Result
6a	Confirm the removal of the questionnaire by clicking Revoke .	Revoke Questionnaires X Revoking a Questionnaire permanently removes it from the Birkman database and this action cannot be reversed. Are you sure you would like to continue? knorris@birkman.com