The Birkman Map

DOER

Deals in the *present*Gets results through *action*

The Red Quadrant

- Likes: Building and craftsmanship, technical work, solving practical problems, working outdoors
- Appears: Active, decisive, practical, assertive, friendly
- Needs: Action and a busy schedule, practical solutions, assertive communication, clear-cut situations
- Under stress: Becomes impatient, dismissive of others' feelings, verbally domineering, busy for the sake of it

Stress tips: show concrete benefits, give firm directions, provide action-oriented solutions

COMMUNICATOR

Deals in the *present*Gets results through *people*

The Green Quadrant

- Likes: Selling and persuading, helping people, promoting products or ideas, motivating and inspiring
- **Appears:** Responsive, enthusiastic, flexible, social, assertive, competitive
- Needs: Flexibility, competition, a variety of tasks, group interaction, individual approval, defined authority
- Under stress: Becomes distracted and argumentative, disregards the plan, mistrusts others

Stress tips: talk out problems face-to-face, personally praise good work

The Yellow Quadrant

- Likes: Developing processes, working with numbers, scheduling activities, analyzing details
- **Appears:** Consistent, focused, cautious, insistent, orderly, selectively social
- Needs: Time alone to concentrate, consistency, detailed directions, systems and processes
- Under stress: Resistant to change, overly insistent on rules, reluctant to discuss problems, withdrawn

Stress tips: outline rules and define goals, be cooperative when problem solving

ANALYZER

Deals in the *past*Gets results through *systems*

The Blue Quadrant

- Likes: Visual design, reading, writing, and editing, creating or listening to music, brainstorming and ideation
- Appears: Reflective, suggesting, expressive, insightful, selectively social
- Needs: Time for reflection, to not feel over-scheduled, outlets for emotion, one-on-one communication
- Under stress: Becomes indecisive and overly sensitive, let emotions impair judgement, procrastinates

Stress tips: suggest instead of demand, use a low-key, personal approach

THINKER

Deals in the *future*Gets results through *ideating*

