

Annual Support and Maintenance Fee

What is an Annual Support and Maintenance Fee?

The annual support maintenance fee provides secure storing of all your Birkman data as well as access to the platform to generate your Birkman reporting.

How much does it cost?

Please contact support@birkman.com for pricing.

Who is charged a Maintenance Fee?

Clients that have a BirkmanDirect account with Birkman International are charged this fee.

When is the Maintenance Fee billed?

Independent Consultants are billed their Maintenance Fee as a line item on their January activity invoice each year. Client companies are billed on their October activity invoice. The Maintenance Fee covers a 12-month period. For example, if you are billed in January 2022, the fee covers the period of January 2022 through December 2022.

What happens if the Maintenance Fee is not paid?

The account will be frozen, and BirkmanDirect access will no longer be available until the Maintenance Fee is paid. Your Birkman data will **not** be lost and you may reactivate your account at any time by paying the outstanding Maintenance Fee. Please [contact us](#) for details!

Does the Maintenance Fee cover all my BirkmanDirect accounts?

The Maintenance Fee covers all BirkmanDirect accounts under the same company umbrella, regardless of package type. Not sure about your accounts? [Contact us](#) today!

How can I pay the Maintenance Fee?

This charge will appear as a line item on your invoice in the month that it is charged. You will not receive a separate invoice, so simply pay your invoice as usual.